明新科技大學學生校外實習滿意度問卷調查表

各位同學：您好。

本校為強化理論與實務結合，積極規劃實習課程，協助學生即早接觸職場環境，擁有實務操作機會，提昇就業力。實習經驗可作為您個人未來職涯選擇的參考，透過您的回饋與建議，更可作為本校未來實習制度的改進依據。本問卷的答案，僅作實習課程整體分析之用，不會影響您的學期成績，敬請放心填答。再次感謝您的協助及參與。

敬祝 平安健康、學業進步！

教務處敬上

Dear intern students,

The purpose of the internship course is to combine theory and practice, which will allow you to have hands-on experience in order to increase your employability at the workplace. By just taking a few minutes of your precious time to fill out the following questionnaire, you’re helping us make a greater endeavor to assure the quality of internship curriculum and instruction. Meanwhile, your answers to these questions thereinafter are meant for statistical purpose only and will be kept strictly confidential.

Best regards,

MUST

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| **實習生資訊Information of Intern** | | | |
| 就讀系別Major |  | 學號Student Number |  |
| 實習課程類別  Type of Internship | □國內學期(半年) local/semester (6 months)  □國內學年(一年) local/academic year (12 months)  □國內暑期(2個月) local/summer (2 months)  □國外學期(半年) foreign/semester (6 months)  □國外學年(一年) foreign/academic year (12 months)  □國外暑期(2個月) foreign/summer (2 months) | | |
| 實習機構名稱Name of Internship Company |  | 實習部門Dept. |  |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **題 項** | | **Highly Agree非常同意5** | | **Agree同意4** | | **Neutral普通3** | **Disagree不同意2** | **Highly Disagree非常不同意1** |
| **一、實習課程滿意度**Satisfactory levels over the Internship Course | | | | | | | | |
| (1) | 我對實習機構選填、分發及安排面試等媒合方式感到滿意。Being satisfied with the selection and placement of internship company, and interview arrangement. | □ | □ | | □ | | □ | □ |
| (2) | 實習前系上提供完善的實習資訊或諮詢管道，實習機構說明會/講習會或相關輔導對我有幫助。Believing that information, consultation, and orientation on internship offered by my major department before the start of internship had been helpful to me. | □ | □ | | □ | | □ | □ |
| (3) | 系上能妥善分配或協助我找到適切的實習機構。Believing that my major department had helped me seek suitable internship company. | □ | □ | | □ | | □ | □ |
| (4) | 實習前我已瞭解實習合約內容的權利及義務。Believing that before the start of internship I had been fully aware of my rights and obligations listed on internship contract. | □ | □ | | □ | | □ | □ |
| (5) | 實習前系上已清楚講解實習期間，遇到緊急事故、 實習不適應或與實習機構發生爭議之處理方式。Believing that before the start of internship, my major department had clearly explained the reactions taken in case of emergency, inadaptability, and/or disputes with internship company. | □ | □ | | □ | | □ | □ |
| (6) | 實習訓練內容與我在校所學專業技能有關聯。Believing that my intern job duties were related to what I had learned at school. | □ | □ | | □ | | □ | □ |
| (7) | 系上老師會來實地訪視、電訪或利用Facebook、Line等各種通訊工具，關心我的實習學習及生活適應狀況。Believing that teachers had cared for me on my job and my life by telephone, Facebook, Line, or had paid a visit to me at my work. | □ | □ | | □ | | □ | □ |
| (8) | 實習有助於我認識職場工作環境與產業概況。Believing that internship helps me understand the work environment and the latest development in the industry. | □ | □ | | □ | | □ | □ |
| (9) | 實習有助於我提升人際互動與溝通表達的能力。Believing that internship has increased my interpersonal and communication ability. | □ | □ | | □ | | □ | □ |
| (10) | 實習有助於提升我對問題的解決能力。Believing that internship has increased my ability on problem solving. | □ | □ | | □ | | □ | □ |
| (11) | 實習有助於我學習團隊合作的工作模式。Believing that internship has helped me learn how to work in teams. | □ | □ | | □ | | □ | □ |
| (12) | 實習期間的實作訓練有增進我的專業技能。Believing that the intern job has helped me improve my professional skills. | □ | □ | | □ | | □ | □ |
| (13) | 我認為實習經驗對畢業後尋找工作有所幫助。Believing that internship experience is helpful for me to get a job after graduation. | □ | □ | | □ | | □ | □ |
| (14) | 整體而言，我對校外實習課程感到滿意。Being satisfied with the internship course, in general. | □ | □ | | □ | | □ | □ |
| **二、實習機構滿意度**Satisfactory levels over the Internship Company | | | | | | | | |
| (15) | 實習機構提供專業且安全的實習環境。Believing that the internship company has provided professional and safe environment. | □ | | □ | | □ | □ | □ |
| (16) | 實習機構提供合理薪資(津貼)、休假及福利制度。Believing that the internship company has offered reasonable pay (allowance), holidays, and welfares. | □ | | □ | | □ | □ | □ |
| (17) | 實習機構有專人來協助輔導實習中遇到的困難。Believing that the internship company has appointed designated staff to help me with any problems I may have. | □ | | □ | | □ | □ | □ |
| (18) | 實習機構單位主管擁有良好的領導風格，同仁間互動和諧。Believing that the supervisors/managers at internship company have modest leadership style, offering a harmonious interaction between co-workers. | □ | | □ | | □ | □ | □ |
| (19) | 實習機構安排的職務與合約工作內容相關。Believing that the job duties arranged by internship company are related to those listed on internship contract. | □ | | □ | | □ | □ | □ |
| (20) | 實習機構分派與交辦的工作合理可以順利完成。Believing that I am able to complete any reasonable job and task instructed by the internship company. | □ | | □ | | □ | □ | □ |
| (21) | 實習期間，實習機構有進行教育訓練。Believing that the internship company has provided training during my internship. | □ | | □ | | □ | □ | □ |
| (22) | 實習機構的職能訓練與輔導，有助於提升工作效率。Believing that the training and consultation provided by internship company has helped me to increase my job efficiency. | □ | | □ | | □ | □ | □ |
| (23) | 實習期間，實習機構會安排部門內不同性質或是跨部門的工作訓練。Believing that I was offered the opportunities of different job training or interdepartmental cross training. | □ | | □ | | □ | □ | □ |
| (24) | 未來若任職的實習機構願意聘用我，我會願意留任。Believing that I am willing to continue working for internship company upon graduation if given a job offer. | □ | | □ | | □ | □ | □ |
| (25) | 整體而言，我對實習機構感到滿意。Being satisfied with the internship company, in general. | □ | | □ | | □ | □ | □ |
| **三、其他及建議Other comments and suggestions** | | | | | | | | |
| (26) | 您認為校外實習課程辦理類型採用何種方式較為適合？Preferred length of the Course offered | □學期 semester □學年academic year □暑期summer | | | | | | |
| (27) | 您認為校外實習課程在哪個年級辦理較為合適？Preferred college year in which the Course is offered | □三年級 junior year □四年級 senior year | | | | | | |
| (28) | 您當初選擇實習單位的考慮因素為何？  (可複選) Preferred reasons for your selection of Internship Company (multiple choices) | □ 實習機構知名度/營業規模 reputation/size  □ 是否提供實習薪資 internship pay  □ 為本國企業(機構) local company  □ 為外商企業(機構) foreign company  □ 有同學在同實習機構實習word of mouth from friends already completed internship at the same company  □ 對實習機構產業有興趣 interested in the industry to which the Internship Company belongs | | | | | | |
| (29) | 您認為實習過程最大的成長與收穫。  (可複選) Preferred personal gains from your internship (multiple choices) | □ 瞭解產業運作模式able to understand how industry works  □ 體驗職場文化、人際互動able to experience cultural and interpersonal aspects at the workplace  □ 可以接受挫折、增加抗壓性able to increase adversity and stress management ability  □ 提升解決問題能力 improving problem-solving ability  □ 可以學習較多且較深入的產  業專業技術able to learn more in-depth professional skills  □ 職場實作檢視自身專業能able to examine individual professional ability through hands-on experience at the workplace  □ 實習機構教育訓練、累積業界實務經驗able to accumulate practical experience through educational training provided by the internship company  □ 縮短學用落差、符合業界人力需求able to close the gap between practice and theory, becoming an industry talent | | | | | | |
| (30) | 您認為哪些課程或證照，對實習工作會有幫助？  (可複選) Preferred courses or certificates that have been helpful for your internship (multiple choices) | □ 專業課程 professional course，課名name of the course：  □ 語文課程language course，課名name of the course：  □ 管理課程management course，課名name of the course：  □ 電腦資訊課程computer/information course，課名name of the course：  □ 專業證照professional certificate，例如such as： | | | | | | |
| (31) | 您不滿意系所規劃的實習課程原因為何？(可複選) Preferred reasons for not being satisfied by Internship Course offered by your major department (multiple choices)  (**第14題選擇普通或滿意或非常滿意者，請勾選■無**)  **(Please mark ■no if your answer is Neutral, Agree, or Highly Agree for Question No. 14)** | □ 無no  □ 未能分配適切的實習機構not able to allocate internship company  □ 未清楚告知實習合約內容及其權利務not clearly explained the terms and obligations of the internship contract  □ 未針對實習機構產業特性開設專業課程，提升職場專業知識 not able to offer professional courses that help students increase professional knowledge  □ 實習期間不適應之情形未能得到有效改善not able to improve the inadaptability of Intern  □ 實習工作內容沒有調整變化  ，專業技術訓練廣度有限no adjustment on intern job, setting limits on professional skill training  □ 實習工作內容與個人實習計畫書不相符，經常性異動實務工作範疇 intern job duties different from those listed on internship planning sheet | | | | | | |
| (32) | 您不願意留任於實習機構的原因？(可複選) Preferred reasons for not willing to continue employment with Internship Company upon graduation (multiple choices)  (**第24題選擇普通或滿意或非常滿意者，請勾選■無**)  **(Please mark ■no if your answer is Neutral, Agree, or Highly Agree for Question No. 24)** | □ 無no  □ 實習機構知名度/營業規模  不大low reputation/small size  □ 薪資福利不如預期pay and benefits not as expected  □ 非本國企業(機構)not a local company  □ 非外商企業(機構)not a foreign company  □ 有學長姊在該實習機構任職friends from the upper class working at the Internship Company  □ 就業區域離家遠、生活開銷  變大more expenses expected due to working somewhere far away from home  □ 產業類別與志趣不相符not interested in the industry  □ 實習過程未受到良好教導not being well-trained during the internship period  □ 工作壓力大too much work pressure  □ 選擇繼續升學going for further study  □ 畢業後想先服兵役completing military service first | | | | | | |
| (33) | 您不滿意實習機構安排的學習內容原因為何？(可複選) Preferred reasons for not being satisfied by the training arranged by Internship Company (multiple choices)  (**第25題選擇普通或滿意或非常滿意者，請勾選■無**)  **(Please mark ■no if your answer is Neutral, Agree, or Highly Agree for Question No. 25)** | □ 無no  □ 實習機構沒有持續進行教育訓練，產業實務資訊不足 insufficient practical information caused by on-and- off educational training  □ 實習工作為一般勞務性工作專業訓練有限limited professional training due to the service nature of intern job  □ 實習過程經常獨自摸索未受到良好教導not being well-trained and often being left alone  □ 分配實習部門的工作屬性與志趣不符not interested in the nature of intern job allocated  □ 實習機構雖有產業專業技術訓練，但深度不符期待in-depth professional skill training provided by the Internship Company not as expected | | | | | | |
| (34) | 我對校外實習的其他建議(問答題，100字以內。) Please specify within 100 words your suggestions on Internship.  您的回覆：  Your suggestion: | | | | | | | |

~謝謝您的填答~ Thank you for your cooperation.